



Elderly Health Centre, Department of Health Application for / Withdrawal from receiving SMS Reminders of Appointments

Points to note on application:

1. Only applicable to members of the Elderly Health Centre of the Department of Health or those who have submitted application to become members of the Centre.
2. Generally speaking, application for / withdrawal from receiving SMS reminders will take effect 2 working days before next appointment date.
3. Please read through the “Notes for Application for Receiving SMS reminders” and “Statement of Purposes” (Annex I) before completing this form.
4. Please fill in the corresponding personal information according to identification document and sign the form. The completed form should be sent by post or fax to the respective EHC where the elderly person has become member or has submitted application to become member.
5. The completed form should be send by post or fax to the respective EHCs where the elderly persons have become members or have submitted application to become members. Elderly Health Service would not be responsible for any loss of personal particulars due to fax or postal problem.
6. For contact details of EHCs, please refer to Annex II.

Notes for Application for receiving SMS Reminders

1. SMS reminders about medical appointment (including health assessment, follow up, medical consultation, allied health consultation and vaccination appointment) will be sent through the mobile phone number provided after membership application of the Elderly Health Centre is accepted.
2. To ensure the successful delivery of the SMS reminders for an appointment, please inform the Elderly Health Centre for any changes of mobile phone number.
3. You have to contact your Elderly Health Centre or apply online if you want to discontinue receiving SMS reminders.
4. If a third party's mobile phone number is used, you have the duty to inform that person.
5. Your personal information is provided on a voluntary basis for the above mentioned purpose solely. If the information is not provided, it will then be impossible for you to receive SMS reminders.
6. The availability of SMS reminders depends on your mobile phone network and DH cannot guarantee the SMS reminders can be successfully delivered.
7. Mobile phone network service provider may charge extra fee for SMS messages. Please check with your mobile phone network service provider for details.

Applicants Details

(Put a "✓" in the box as appropriate)

1. Name in English (Please write in Block letters)

Surname

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Given names

Name in Chinese: Surname
(if applicable)

Given names

2. Personal Identity Document

☐ Hong Kong Identity Card number

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☐ Other document type: _____ Number: _____

3. I wish to :

☐ **Apply** for SMS Reminder Service

HK mobile phone number for receiving SMS reminder: _____

SMS Language (select one only): ☐ Chinese ☐ English

Mobile phone holder: ☐ myself or ☐ A third party, name: _____;

Relationship: _____

☐ **Withdraw** from SMS Reminder Service Date: _____

HK mobile phone number for withdrawal from receiving SMS reminder: _____

Signature: _____ Date: _____

Statement of Purposes
Elderly Health Service

Purpose of Collection

1. The personal data are provided will be used by the Department of Health (“DH”) for the following purposes:
 - a. For processing the Application for / Withdrawal from receiving SMS reminders of the Elderly Health Service Appointments at Elderly Health Centres; and
 - b. For record/statistical purpose

The personal data collected will be retained no longer than necessary for the fulfilment of the above purposes.

The provision of personal data is voluntary. If you do not provide sufficient or correct information, we may not be able to prove your eligibility for specific service / activities and cannot provide service / assistance to you or even if the service / assistance may still be provided, you will be charged at the non-entitled person (usually higher) rate. Please promptly update your personal data with the Elderly Health Centre when there are changes to your personal particulars for the purposes stated above.

Classes of Transferees

2. The personal data you provide are mainly for use within DH but they may also be disclosed to other Government bureaux / departments / universities, the Hospital Authority or relevant parties for the purposes mentioned in paragraph 1 above, if required. Apart from this, the data may only be disclosed to parties where you have given consent to such disclosure or where such disclosure is allowed under the Personal Data (Privacy) Ordinance.

Access to Personal Data

3. You have the right of access and correction with respect to your personal data as provided for in Sections 18 and 22 and Principle 6 of Schedule 1 of the Personal Data (Privacy) Ordinance. Your right of access includes the right to obtain a copy of your personal data provided by you during the occasions as mentioned in paragraph 1 above. A fee may be imposed for complying with a data access request.

Enquiries

4. Enquiries concerning personal data provided, including the making of access and corrections, should be addressed to:

Elderly Health Service, Department of Health
Address: 11/F, ChinaChem Exchange Square, 1 Hoi Wan Street, Quarry Bay, Hong Kong
Tel: 2121 8621
E-mail: ehsenq@dh.gov.hk

You may also contact the respective Elderly Health Centre by telephone or visit the Centre for enquiry.

Address, telephone and fax numbers of 18 Elderly Health Centres

Elderly Health Centre (EHC)	Address	Telephone no.	Fax no.
Hong Kong Island			
Sai Ying Pun EHC	6/F, Sai Ying Pun Jockey Club Polyclinic, 134 Queen's Road West, H.K.	2817 3418	2819 0244
Shau Kei Wan EHC	G/F, Shau Kei Wan Jockey Club Clinic, 8 Chai Wan Road, Shau Kei Wan, H.K.	2569 4333	2567 5041
Aberdeen EHC	LG/F, Block B, Aberdeen Jockey Club Clinic, 10 Aberdeen Reservoir Road, H.K.	2580 3554	2518 8044
Wan Chai EHC	2/F, Southorn Centre, 130 Hennessy Road, Wan Chai, H.K.	2591 4847	2591 6849
Kowloon			
Kowloon City EHC	G/F, Lions Clubs Health Centre, 80 Hau Wong Road, Kowloon City, Kowloon	2762 8911	2624 5162
Lam Tin EHC	G/F, Lam Tin Community Complex, 223 Pik Wan Road, Lam Tin, Kowloon	2727 5616	2727 5694
Nam Shan EHC	G/F, Nam Yiu House, Nam Shan Estate, Shek Kip Mei, Kowloon	2779 5596	2776 7665
San Po Kong EHC	2/F, Robert Black Health Centre, 600 Prince Edward Road East, San Po Kong, Kowloon	2382 3757	2383 6522
Yau Ma Tei EHC	1/F, Yau Ma Tei Jockey Club Polyclinic, 145 Battery Street, Yau Ma Tei, Kowloon	2782 5577	2770 2141
New Territories			
Tung Chung EHC	1/F, Block 2, Tung Chung Health Centre, 6 Fu Tung Street, Tung Chung, Lantau Island, N.T.	2109 4711	2109 4978
Kwai Shing EHC	G/F & 1/F, Shing Wo House, Kwai Shing East Estate, Kwai Yip Street, Kwai Chung, N.T.	2741 2069	2785 3916
North District EHC	8/F, North District Community Health Centre Building, No. 3 Wai Wo Street, Sheung Shui, N.T.	2672 5858	2672 1414
Tseung Kwan O EHC	G/F, Tseung Kwan O Jockey Club Clinic, 99 Po Lam Road North, Tseung Kwan O, N.T.	2623 7304	2704 1145
Lek Yuen EHC	3/F, Lek Yuen Health Centre, 9 Lek Yuen Street, Sha Tin, N.T.	2637 2005	2632 7860
Tai Po EHC	G/F, Wong Siu Ching Clinic, 1 Po Wu Lane, Tai Po, N.T.	2657 2329	2656 9144
Tsuen Wan EHC	G/F, Block B, Lady Trench Polyclinic, 213 Sha Tsui Road, Tsuen Wan, N.T.	2408 2267	2439 0705
Tuen Mun Wu Hong EHC	G/F, Tuen Mun Wu Hong Clinic, 2 Wu Hong Street, Tuen Mun, N.T.	2430 7634	2458 3034
Yuen Long EHC	G/F, Madam Yung Fung Shee Health Centre, 26 Sai Ching Street, Yuen Long, N.T.	2470 5982	2944 3224